

# Tenants Consultative Forum



Thursday 28 August 2014, 2pm  
Salon, Convent Building

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## ATTENDEES:

John Di Natale, Mirella Zandegu, Wendy Golden, Graham Hardy, Richard Leathem, Ilona Topolscanyi, Maggie Maguire, Robyn DeVries, Matthew Quick, Sal Cooper, Kate Lukis, Suzie Martens, Tom Rendell, Charlotte Allen, Kate Barnett, Sharon Grigg, Caroline Williams.

## APOLOGIES:

Charlie Sublet, Sara O'Callaghan, Delphine Laboureau-Ormancey, Roland Harvey, Matthew Butler, Victoria Ryle, Jo Saunders, Yvonne Patton.

## Item 1: Wi-Fi in the Convent Building

### BACKGROUND:

During the previous forum, Sal Cooper raised the issue of internet solutions for the Convent Building because portable Wi-Fi dongles are inconsistent and separate modems are costly.

The ACF was at the time already investigating a Wi-Fi network. The firm, TSG had done a free desktop survey and it suggested that a Wi-Fi solution was possible.

### UPDATE:

On July 14/15 the ACF paid for a more thorough site survey to check the penetration of signals within the building to better understand what infrastructure would be required to bring data onto the site. The results were fairly positive.

The next steps are to:

- a.) ascertain the demand and usage requirements across the tenant community
- b.) develop a cost effective and practical model to deliver and administer the service across the Convent Building.

### FEEDBACK SOUGHT:

The ACF would appreciate all Convent Building tenants providing information about their data usage. This will allow the ACF to make a judgement on the volume of data required, the speed at which it is required and how to practically manage the demand.

### DISCUSSION:

The ACF's model is contingent upon an agreement with the Good Shepherd Nursing Home that allows the ACF to build infrastructure on their property and patch data in. The buildings themselves are suitable for the Wi-Fi system.

The general consensus was for a survey to be sent out to thoroughly understand:

- Required upload, download speeds
- Required total data
- Times of use
- Costs
- If a tenant would prefer to opt out altogether

How/if internet is metered out and priced will be contingent upon the above survey.

It was confirmed that the Convent's venues for hire will also have Wi-Fi service available but to what extent and in what manner is not clear yet.

The Convent Building will act as the test case should a solution prove viable.

## Item 2: Updates from Last Meeting

### UPDATES

- Tenant Car parking: Line marking and pedestrian access routes are completed and are due to be reconsidered and refreshed every summer.
- A 15 minute “tenant drop off space” has been created and signed in a prominent and accessible position in the car park opposite the pay station.
- Gate Two’s loading zone is operational and available to all tenants.

### DISCUSSION

Tenants sought updates on a casual car parking pass that counts entry/exits or offers flexible days throughout the week. The ACF has had no luck with Skidata (formally Wilson Technology) as they are unable or unwilling to add software to the system that supports a viable way to do this.

It was noted that generally 3MBS spaces and the tenant drop off space are left free but on weekends when there is peak demand, they are sometimes taken up by unauthorized users. The ACF does not have the capacity to police this situation.

Tenants were also reminded that Gate Two is available from 8.00am-9.30pm for 30 minute drop off and pick up if the tenant space is occupied. Access can be arranged during business hours from the Providence office.

Tenants sought an update on the possibility of the City of Yarra adding non-commercial short term parking on St Heliers St or Clarke St. These requests have not had support from City of Yarra. Maggie committed to bring these issues up again when next meeting with City of Yarra but it seems unlikely to yield a result.

The ACF will not further discount the tenant parking scheme.

### Other Discussion Points:

- Noise Control Tenants reported weekend events and venue hirers are spilling out into areas that are not for public access, such as the golden wing lounge (level two of the Convent Building).
- Furthermore, events and members of the general public often create noise impacts when in these areas by using amplified music and talking loudly.
- The ACF is committed to communicating better with venue hirers but unfortunately there will always be noise impacts and rule violations from the general public. The ACF will investigate increasing its weekend presence and encourages the tenants to report disturbances so they can be solved quickly.
- A signage solution will also be investigated. An update will be provided at the next TCF.
- Open Day The final call for creative submissions to the Open day program ends 5 September.
- Pop Up Shop The shop is going ahead and aims to have more participation and better returns for everyone. It will be open 9 November – 24 December, Thursday – Sunday, 11am-5pm. Another call-out for participation will be communicated shortly.
- Lourdes Will start to be demolished on Sunday 30<sup>th</sup> of August. Trucks will hopefully enter and exit via Johnston St. The site will then likely be quiet for an indefinite period.